

Edge Initiative Implementation Louisville Free Public Library



KPI Owner: Lee Burchfield

Process: Technology Planning

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: Initial Assessment Score = 620 Goal: During FY 2013-15, complete elements of the LFPL Edge Action Plan to increase assessment score to 710. (710 = 75th percentile for very large libraries.) Benchmark: 665 = peer avg. for very large libs	Data Source: Initial Assessment Score + Action Plan Progress Goal Source: LFPL Edge Action Plan Benchmark Source: Edge Peer Report	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: Edge Initiative Assessment and Action Plan Why Measure: To assess services vs. national standards via www.libraryedge.org . Next Improvement Step: Focus on developing policy and procedure

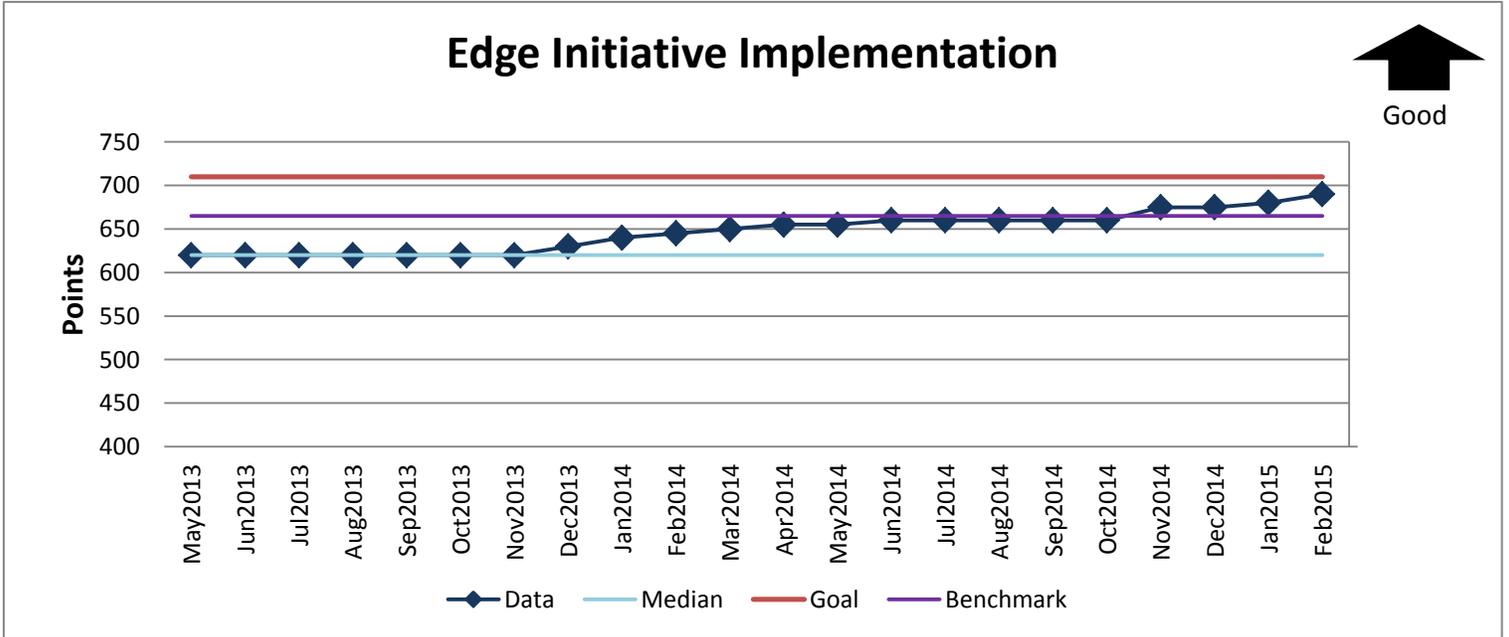
How Are We Doing?

Mar2014-Feb2015 12 Month Goal	Mar2014-Feb2015 12 Month Average		Feb2015 Goal	Feb2015 Actual	
NA	NA		710	690	
Points	Points		Points	Points	

Edge Initiative Implementation



Good



Mar2014-Feb2015 Pareto Analysis

